

# APPENDIX A

## Adults and Communities Performance 2016/17 April – June

### PREVENT NEED

<b>Corporate Strategy</b>	Better Adult Social Care
<b>Joint Health and Wellbeing Strategy</b>	Managing the shift to early intervention and prevention

#### Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	% of sequels that 'Prevent Need'	Target Band Width	<b>G</b>	↑	58-62%	61%	64%	59% <i>National average</i>
<b>ASCOF 3D pt 1</b>	% of SUs who find it easy to find information	H	N/A	N/A	69%	Due May -17	67.0%	Q3 (14/15)
<b>ASCOF 3D pt 2</b>	% of carers who find it easy to find information	H	N/A	N/A	61%	Due Feb -17	58.4% (14/15)	Q4 (14/15)

<b>Corporate Strategy</b>	Leicestershire's Cultural Environment
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#### Corporate Priority: A Better Place and Visitor Offer

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	Heritage visits	H	<b>G</b>	↑	3% increase	42.6k	40.4k	N/A

#### Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	Library visits	H	<b>G</b>	↔	1.0m	257.8k	302.3k	N/A

*Corporate Priority: Remodelled Library Service*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	Total council funded library issues	H	A	↔	1.3m	317.4k	348.3k	N/A
<b>Local</b>	Total community library issues	N/A	N/A	N/A	N/A	78.9k	104.1k	N/A
<b>Local</b>	Council funded children's issues	H	A	↔	Maintain 15/16	114.8k	124.9k	N/A
<b>Local</b>	Community library children's issues.	N/A	N/A	N/A	N/A	35.6k	44.0k	N/A
<b>Local</b>	E-loans	H	G	↑	50% increase on 15/16	16.7k	7.1k	N/A

**Corporate Strategy**

Investment in People – Employment and Skills Support

*Corporate Priority: Remodelled Library Service*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	LALS Success Rate	H	G	↑	85%	96%	94%	N/A

**REDUCE NEED****Corporate Strategy**

Better Adult Social Care

**Joint Health and Wellbeing Strategy**Supporting the ageing population;  
Improving services for people with learning disabilities*Corporate Priority: Unified prevention offer and Information and Support*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	% of sequels that 'Reduce	Target Band Width	G	↔	18-22%	19%	18%	21%

	Need'							National average
<b>ASCOF 1I pt 1</b>	% of SUs who had as much social contact as they would like	H	N/A	N/A	42%	Due May -17	41.0%	Q4 (14/15)
<b>ASCOF 1I pt 2</b>	% of carers who had as much social contact as they would like	H	N/A	N/A	35%	Due Feb -17	32.5% (14/15)	Q4 (14/15)

*Corporate Priority: Effective Support for People with Learning Disabilities*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>ASCOF 1G</b>	% of people with LD in settled accommodation	H	G	↑	80%	78.0%	77.3%	Q4 (14/15)
<b>ASCOF 1E</b>	% of people with LD in employment	H	A	↔	5.5%	3.7%	3.6%	Q4 (14/15)

## DELAY NEED

<b>Corporate Strategy</b>	Integrating Health and Social Care – Better Care Fund
<b>Joint Health and Wellbeing Strategy</b>	Supporting the ageing population

*Corporate Priority: Improved Hospital Discharge and Reablement*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	% of sequels that 'Delay Need'	Target Band Width	G	↔	11-15%	11%	9%	12% National average
<b>*BCF*</b>	Delayed transfers of care (days) – rate per 100,000 pop.	L	R	↓	236.7 Q1	287.0 Q1	315.0 Q4	N/A
<b>Local</b>	Delayed transfers of care	L	A	↓	5.0	7.7	5.6	N/A

*Corporate Priority: Improved Hospital Discharge and Reablement*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
	attributable to ASC-only				Ave (Apr-Mar)	Apr-June	Ave (Apr-Mar)	
<b>ASCOF 2D</b>	% of people who had no need for ongoing services following reablement	H	G	↑	76%	77.0%	76.2%	Q2 (14/15)
<b>ASCOF 2B pt 1</b> <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	G	↑	84.2%	88.2%	87.5%	Q3 (14/15)
<b>ASCOF 2A pt 1</b>	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	A	↓	7.5	10.0	9.0	Q3 (14/15)
<b>ASCOF 2A pt 2</b> <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	G	↔	630.1	559.4	642.3	Q3 (14/15)

## MEET NEED

<b>Corporate Strategy</b>	Better adult social care
<b>Joint Health and Wellbeing Strategy</b>	Supporting the ageing population

*Corporate Priority: Greater Personalisation of Services*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	% of sequels that 'Meet need'	Target Band Width	G	↔	5-9%	9%	9%	8% <i>National average</i>

*Corporate Priority: Greater Personalisation of Services*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>ASCOF 1C pt 1a</b>	Adults aged 18+ receiving self directed support	H	A	↔	97.0%	95.5%	97.0%	Q2 (14/15)
<b>ASCOF 1C pt 2a</b>	Adult aged 18+ receiving direct payments	H	G	↑	38%	39.0%	37.6%	Q1 (14/15)
<b>ASCOF 1C pt 1b</b>	Carers receiving self directed support	H	A	↔	98%	95.6%	98.7%	Q2 (14/15)
<b>ASCOF 1C pt 2b</b>	Carers receiving direct payments	H	A	↔	95%	84.3%	94.3%	Q2 (14/15)

*Corporate Priority: Strong Adult Safeguarding*

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	16/17	15/16 and Quartile	
<b>Local</b>	% of enquiries substantiated or partly substantiated	N/A	N/A	↓	N/A	39.9%	55.0%	N/A
<b>ASCOF 4B</b>	% of service users who say that services have made them feel safe	H	N/A	N/A	90%	Due May 17	89.0%	Q1 (14/15)

## Key to Columns

- Measure** ASCOF A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
- Local A measure defined and calculated for Leicestershire County Council only

<b>Aim</b>	High	The aim of performance is to be high
	Low	The aim of performance is to be low

**In year progress**

During the course of the year performance is improving. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is improving.



During the course of the year performance is neither improving nor declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is similar.



During the course of the year performance is declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is declining.